

**Press Release
For Immediate Release**

December 8, 2019

ICICI Bank inaugurates 'Service Centre' at Mannai Plaza in Juffair

- **Second physical touch point of the Bank in the country**
- **It offers products especially designed for Bahrain customers and NRIs**

Bahrain: ICICI Bank today inaugurated a 'Service Centre' at Mannai Plaza, near Oasis Mall, Juffair. This is the second physical touch point of the Bank in the country, the first being the existing retail branch at Manama Centre. The service centre provides services for all products offered by the Manama branch, except cash deposit and withdrawal. ICICI Bank offers retail, private banking and corporate banking services in Bahrain.

H.E. Mr.Alok Kumar Sinha, Indian Ambassador to the Kingdom of Bahrain inaugurated the ICICI Bank 'Service Centre' today.

Mr. Amit Bansal – Country Head (Bahrain), ICICI Bank said: "ICICI Bank has been operating in Bahrain since 2004. The Bank had received retail banking license in May 2007 to provide retail and commercial banking activities in the country. The inauguration of the 'Service Centre' is an important milestone in the Bank's journey in the country. It would help the Bank to widen its reach in the country and would offer increased convenience to the Bank's customers in the country in general and around Juffair, in particular."

The centre remains open from 8:00 am to 1:30 pm and 2:30 pm to 4:30 pm on Sunday to Thursday as well as on the first, third and fifth Saturdays of the month.

It offers products, especially designed for customers in Bahrain such as savings and current account, fixed deposits and global money transfer, life insurance products and general insurance products. Further, it caters to non-resident Indian (NRI) customers with a bouquet of products and services including opening NRI accounts & fixed deposits, loan against NRI deposits, home loan for properties in India, transactions in select mutual funds as well opening of share trading.

The centre address is as below:

ICICI Bank Service Centre
Shop no. 4, Ground Floor,
Building no. 176
Road no. 4005, Block 340
Mannai Plaza Building,
Near Oasis Mall,
Juffair,
Kingdom of Bahrain

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About ICICI Bank: ICICI Bank Ltd (BSE: ICICIBANK, NSE: ICICIBANK and NYSE:IBN) is a leading private sector bank in India. The Bank's consolidated total assets stood at ₹12,88,190 crore at September 30, 2019. ICICI Bank's subsidiaries include India's leading private sector insurance, asset management and securities brokerage companies, and among the country's largest private equity firms. It is present across 15 countries, including India.

Certain statements in this release relating to a future period of time (including inter alia concerning our future business plans or growth prospects) are forward - looking statements intended to qualify for the 'safe harbor' under applicable securities laws including the US Private Securities Litigation Reform Act of 1995. Such forward - looking statements involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward - looking statements. These risks and uncertainties include, but are not limited to statutory and regulatory changes, international economic and business conditions; political or economic instability in the jurisdictions where we have operations, increase in non - performing loans, unanticipated changes in interest rates, foreign exchange rates, equity prices or other rates or prices, our growth and expansion in business, the adequacy of our allowance for credit losses, the actual growth in demand for banking products and services, investment income, cash flow projections, our exposure to market risks, changes in India's sovereign rating, as well as other risks detailed in the reports filed by us with the United States Securities and Exchange Commission. Any forward looking statements contained herein are based on assumptions that we believe to be reasonable as of the date of this release. ICICI Bank undertakes no obligation to update forward - looking statements to reflect events or circumstances after the date thereof. Additional risks that could affect our future operating results are more fully described in our filings with the United States Securities and Exchange Commission. These filings are available at www.sec.gov