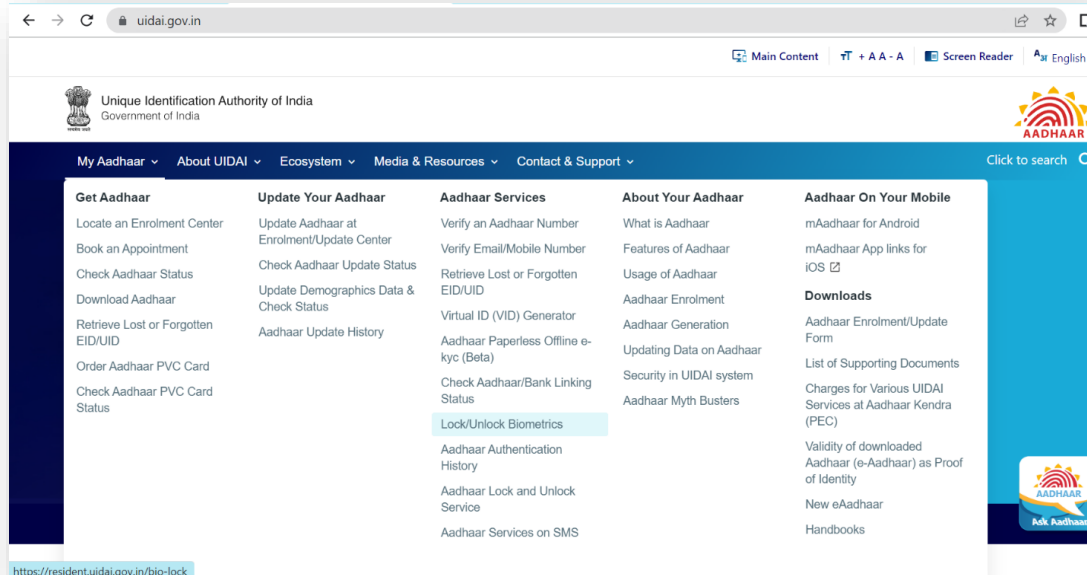


BIOMETRIC LOCKING

Step 1:

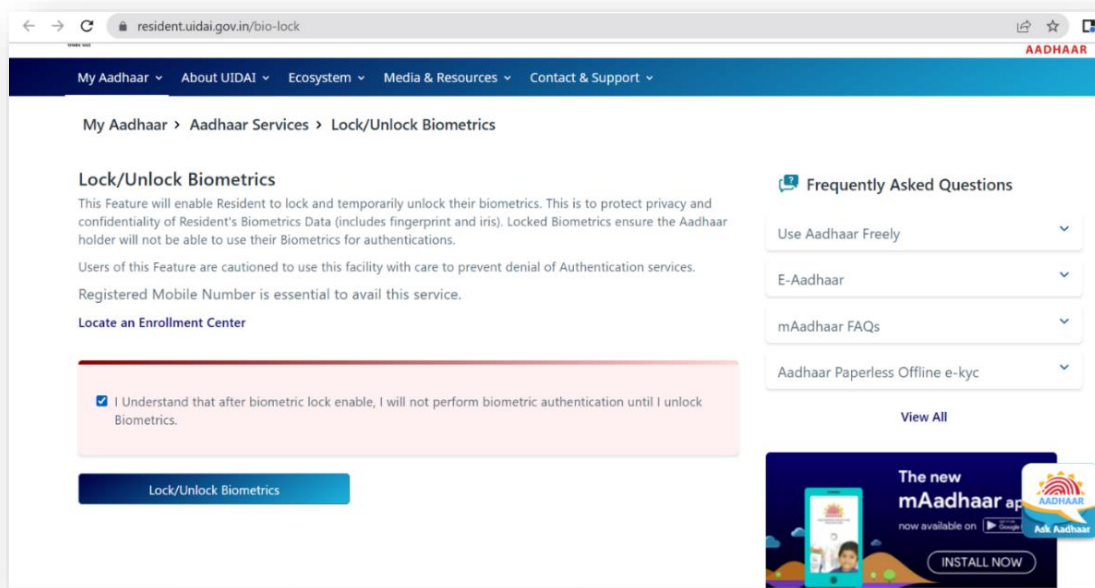
Go to the UIDAI website by clicking: <https://uidai.gov.in/>

- Then go to **My Aadhaar** option
- Go to **Aadhaar Services > Lock/Unlock Biometrics**



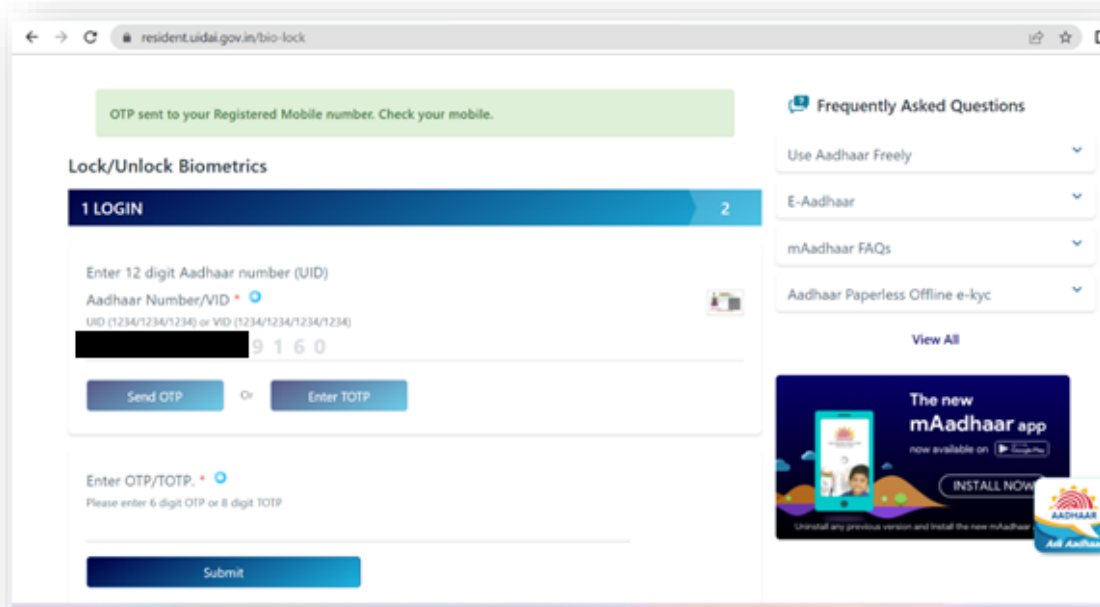
Step 2:

- Read the disclaimer and click on the check box for accepting the terms of locking the biometrics
- Then click on **Lock/Unlock Biometrics**



Step 3:

- Put in the Aadhaar number and captcha
- An OTP will be triggered on the registered mobile number



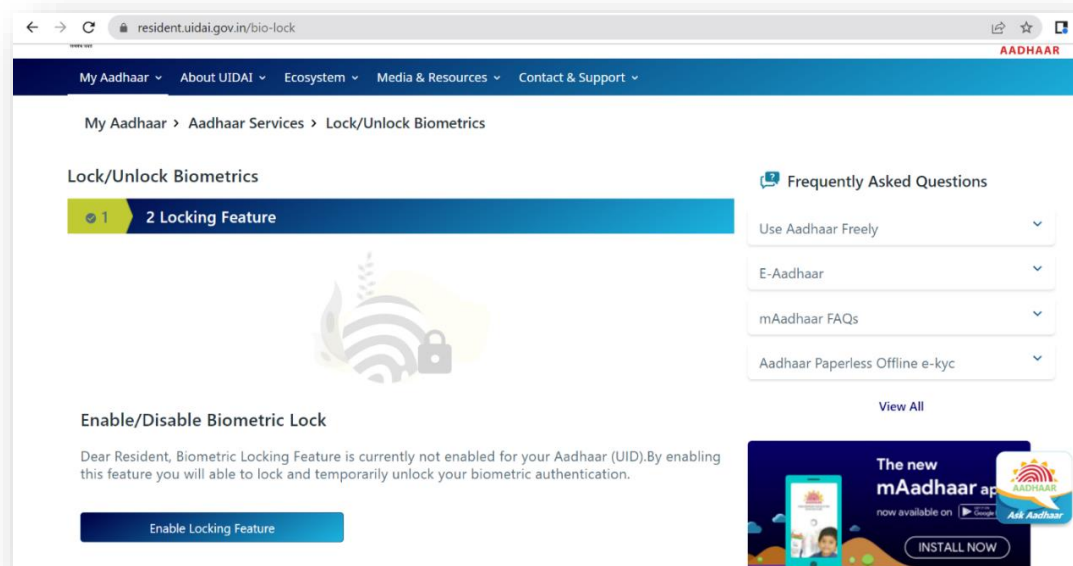
The screenshot shows the 'Lock/Unlock Biometrics' page on the UIDAI website. At the top, a green notification bar states 'OTP sent to your Registered Mobile number. Check your mobile.' Below this, a progress bar indicates '1 LOGIN' and '2'. The main form area is titled 'Lock/Unlock Biometrics' and contains the following elements:

- A heading 'Lock/Unlock Biometrics'.
- A progress indicator showing '1 LOGIN' and '2'.
- A text prompt: 'Enter 12 digit Aadhaar number (UID)'. Below it, a label 'Aadhaar Number/VID' with a dropdown arrow, followed by 'UID (1234/1234/1234) or VID (1234/1234/1234)'. A masked input field shows '160'.
- Two buttons: 'Send OTP' and 'Enter TOTP'.
- A second text prompt: 'Enter OTP/TOTP'. Below it, a label 'Please enter 6 digit OTP or 8 digit TOTP'.
- A 'Submit' button at the bottom.

On the right side, there is a 'Frequently Asked Questions' section with links for 'Use Aadhaar Freely', 'E-Aadhaar', 'mAadhaar FAQs', and 'Aadhaar Paperless Offline e-kyc'. Below this is a 'View All' link and a promotional banner for the 'mAadhaar app' with an 'INSTALL NOW' button.

Step 4:

- Put in the OTP and click on **Submit**.
- Click on **Enable Locking Feature**.



The screenshot shows the 'Lock/Unlock Biometrics' page on the UIDAI website, now at the '2 Locking Feature' step. The progress bar shows '1' and '2 Locking Feature'. The main content area features a large graphic of a Wi-Fi signal with a padlock, and the following text:

Enable/Disable Biometric Lock

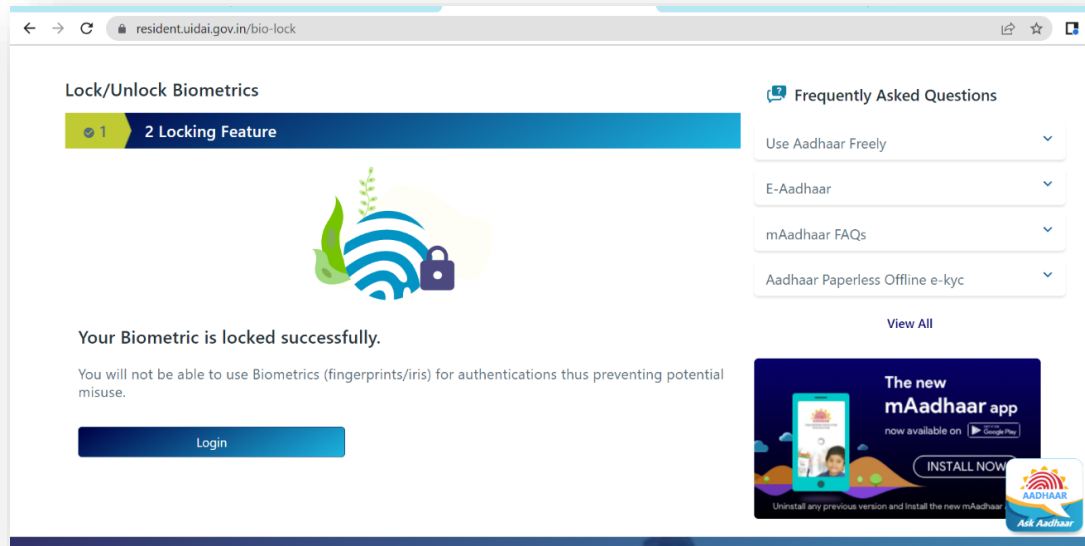
Dear Resident, Biometric Locking Feature is currently not enabled for your Aadhaar (UID). By enabling this feature you will be able to lock and temporarily unlock your biometric authentication.

Below the text is a blue button labeled 'Enable Locking Feature'.

On the right side, the 'Frequently Asked Questions' section remains, along with the 'mAadhaar app' promotional banner.

Step 5:

- After clicking on **Enable Locking Feature**, the portal will be redirected to the confirmation page with the message **Your Biometric is locked successfully**.

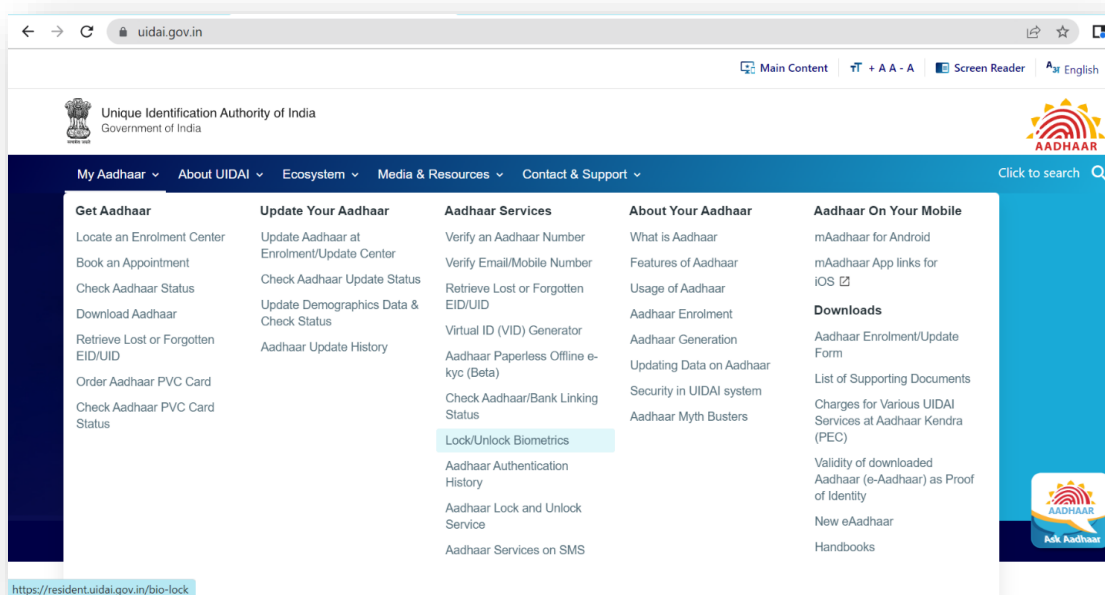


BIOMETRIC UNLOCKING

Step 1:

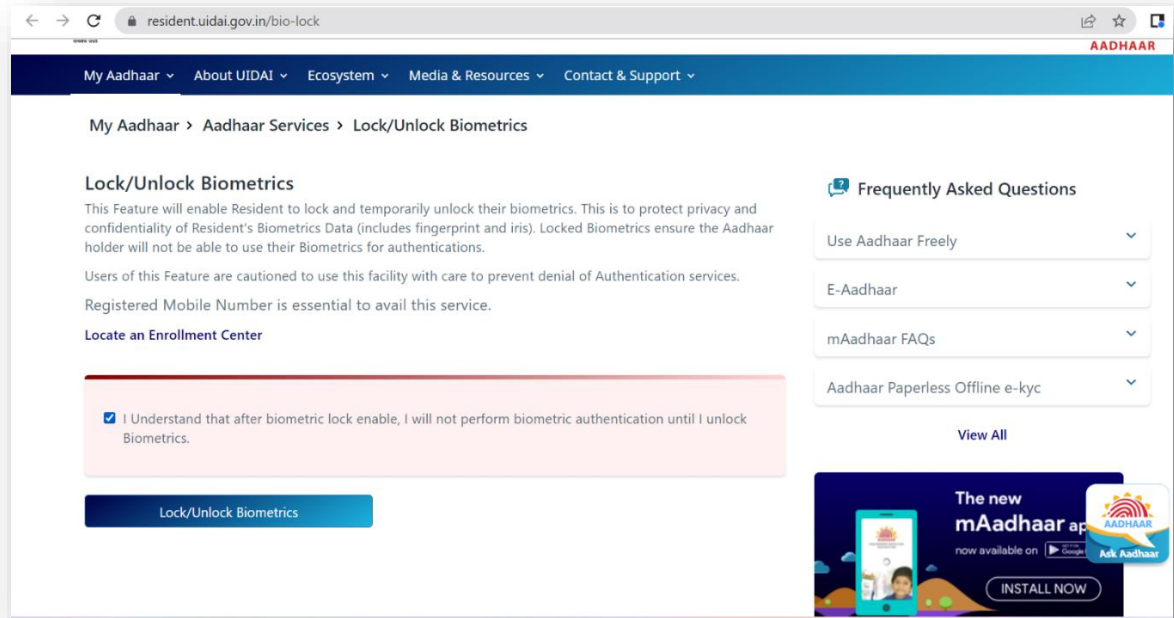
Go to the UIDAI website by clicking: <https://uidai.gov.in/>

- Then go to **My Aadhaar** option
- Go to **Aadhaar Services > Lock/Unlock Biometrics**



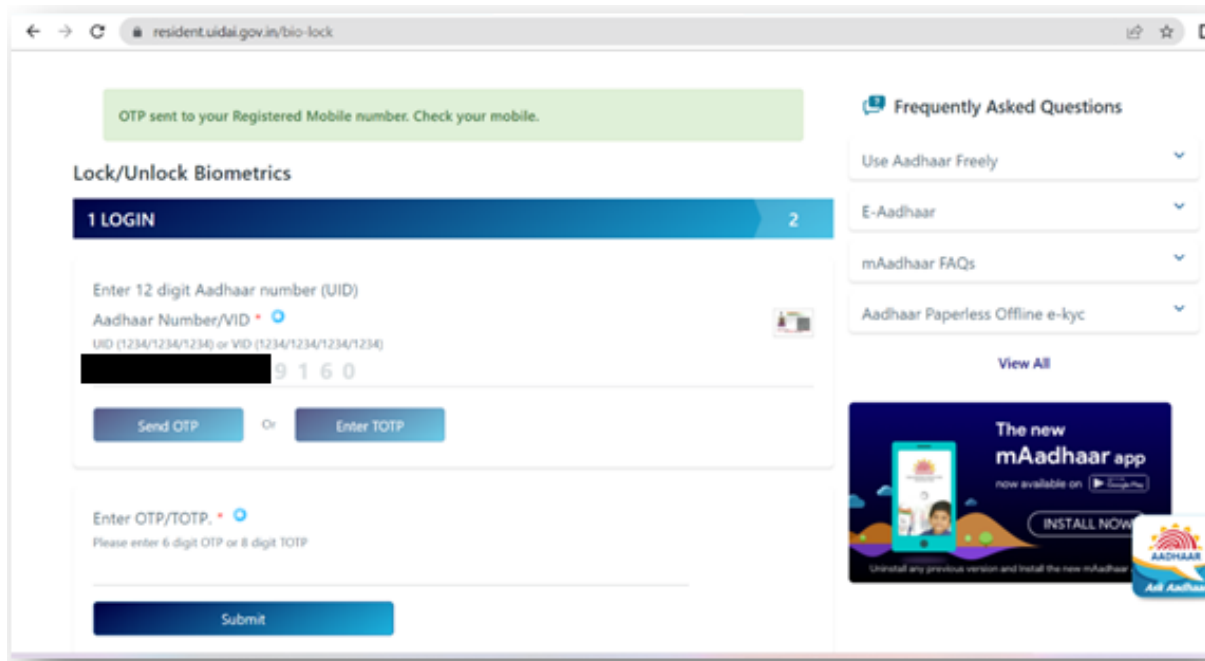
Step 2:

- Read the disclaimer and click on the check box for accepting the terms of locking the biometrics
- Then click on **Lock/Unlock Biometrics**



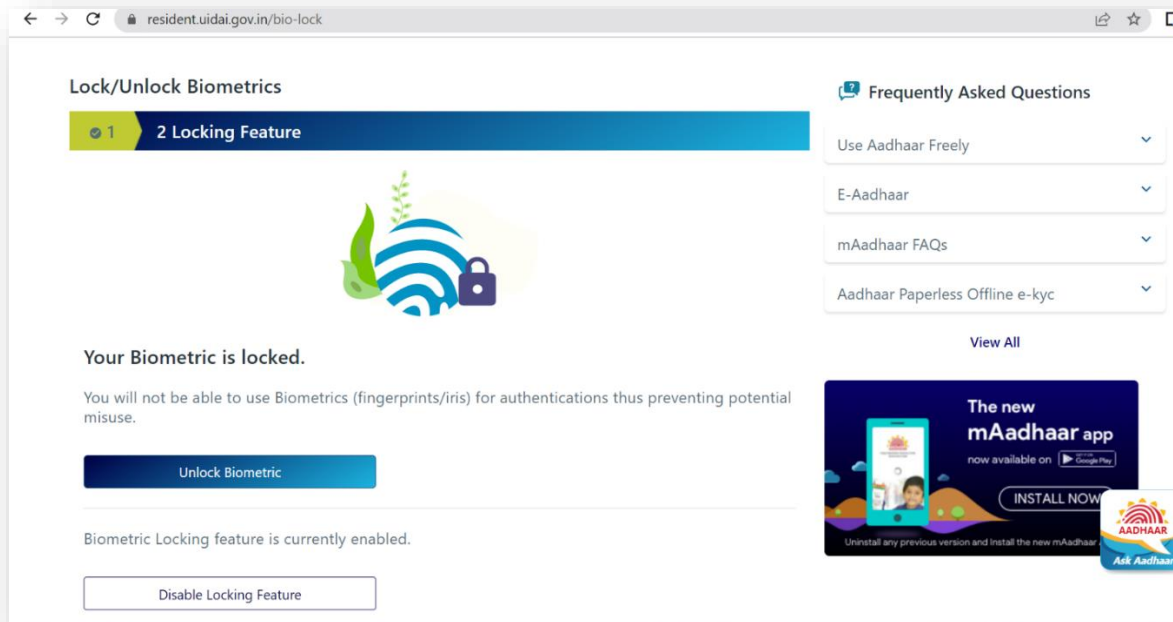
Step 3:

- Put in the Aadhaar number and captcha
- An OTP will be triggered on the registered mobile number



Step 4:

- Post OTP authentication, user will get two options:
 - To **Unlock Biometric** wherein biometrics will be unlocked temporarily for 15 minutes
 - To **Disable Locking Feature** wherein biometric will be unlocked permanently until user locks the biometric again



Step 5:

- By selecting **Unlock Biometric**, biometric will be unlocked for 15 minutes as per the confirmation message.

