Terms and Conditions

I. DEFINITIONS.

- "Alliance Partner" shall mean Xerion Retail Pvt Ltd herein after referred by as "Jabong.com", who has entered into an alliance agreement with ICICI Bank for purpose of providing the Offer.
- ▲ "Program" shall mean completion of the first transaction by Customer/s through Automatic Payment Services Auto-Debit or ECS by on or before October 31, 2015.
- △ "Program Period" shall mean the period provided for the completion of program commencing from September 15, 2015 to October 31, 2015
- "Customer/s" shall mean such customers of ICICI Bank who have availed of internet banking facility, for the purpose of this offer shall mean an ICICI Bank Net banking User using internet banking.
- ▲ "Card" refers to any Credit Card (Visa/MasterCard) or Debit Card/Prepaid/Gift card (Electron/Maestro) issued to the Cardholder by ICICI Bank in India or abroad.
- ▲ "Cardholder/s" refers to a customer to whom a Card has been issued and who is authorized to hold the Card.
- ▲ "ICICI Bank Net Banking User" shall mean a person who holds an ICICI Bank savings account, so maintained with ICICI Bank or its Affiliate which are eligible account(s) for purposes of ICICI Bank Net Banking Service(s).
- ▲ "ICICI Bank Net Banking Service(s) "shall mean Internet banking services of ICICI Bank offered to ICICI Bank Net Banking User.
- ▲ "Offer" shall mean such discount(s) /benefit(s) provided by the Alliance Partner on purchase of products using ICICI Bank Net Banking Services during the Offer Period on the Website.
- ▲ "Offer Period" shall mean the period commencing from September 15, 2015 till December 31, 2015, both days inclusive.
- A "Primary Terms and Conditions" shall mean the terms and conditions applicable to ICICI Bank's internet banking facility/service.
- △ "Products/Services" shall mean the goods/benefits/facilities offered by the Alliance Partner.
- * "Website" shall mean the following website of the Alliance Partner "www.jabong.com/icici"

All capitalized terms used but not defined herein shall have the respective meanings prescribed to them in the Primary Terms and Conditions. These terms ("Terms") shall be in addition to and not in derogation of the Primary Terms and Conditions. To the extent of any inconsistency between these Terms and Primary Terms and Conditions, these Terms shall prevail.

II Offers

ICICI Bank customers will be entitled for additional 30% discount on shopping of Rs.1299 and above applicable on online purchases on the Alliance partner's website "www.jabong.com/icici"

- A Participation in the Offer by the ICICI Bank customer/s is on a voluntary basis.
- A The ICICI Bank customer/s may avail the Offer during the Offer Period
- A This Offer cannot be clubbed with any other Offer that may be made available to the ICICI Bank customer/s by the Alliance Partner.
- ▲ The Offer is non-transferable, non-binding and non-encashable.
- ▲ The Offer is not valid for Void Transactions

Redemption Process:

- △ Log on to <u>www.jabong.com/icici</u>
- ▲ Select the products of choice
- ▲ Enter the promo code as shared by ICICI Bank
- A Make payment using ICICI Bank Net banking services or Credit/Debit/Prepaid/Gift cards

Customer Escalation Process:

In case of any query pertaining to use of coupon and/or credit note or regarding the schemes, please email customer care at care@jabong.com or call @ 1800 258 5555.

4) Terms and Conditions applicable to the Offer prescribed by Alliance Partner

- This offer is brought to you solely by the alliance partner. ICICI Bank is only communicating this offer on behalf of the Alliance partner.
- Discounts will be applied to the total merchandise value including VAT and applicable taxes
- Discount can be redeemed only during its validity period.
- In order to avail of the discount the customer must apply the coupon code as communicated by ICICI Bank prior to checkout at Jabong.com. Jabong will not be liable for the failure of the customer to apply the coupon code.
- The discount offer cannot be combined with any other ongoing offers, discounts or promotions on Jabong.com.
- Discount is valid for one transaction per customer.
- All orders are subject to stock availability at the time of order.
- ICICI Bank and Jabong shall not be liable for any loss or damage that may be suffered, or for any personal injury that may be suffered as a result of the offer.
- Jabong and ICICI Bank reserve the right to jointly change/modify/add/delete any of the terms and conditions of the offer.
- By placing an order, the customer accepts all terms and conditions specified on Jabong.com.
- In case of any query pertaining to use of coupon and/or credit note or regarding the schemes, please email customer care at care@jabong.com or call @ 1800 258 5555.

5) Terms and Conditions applicable to the Offer prescribed by ICICI Bank

- ▲ This offer is brought to you solely by the alliance partner. ICICI Bank is only communicating this offer on behalf of the Alliance partner.
- ▲ ICICI Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by the alliance partner
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the ICICI Bank Net Banking User/s due to provision of the Offer, shall be to the sole account of the ICICI Bank Net Banking User/s. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the ICICI Bank Net Banking User/s.
- ▲ The existence of a dispute, if any, regarding the Offer shall not constitute a claim against

- ICICI Bank and shall be addressed directly by the alliance partner
- ▲ ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services or the Cash back / discounts offered by the Alliance Partner. Any dispute or claim regarding the goods, services and cash back / discounts must be resolved by the Card Holder/s with the Program Partners directly without any reference to ICICI Bank.
- ▲ ICICI Bank reserves the right to disqualify the Program Partner/s or Card Holder/s from the benefits of the Program if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Program or otherwise by use of the Card.
- ▲ ICICI Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services or the assured gifts / prizes.
- ▲ The Program is not available wherever prohibited and / or on merchandise / products / services for which such programs cannot be offered for any reason whatsoever.
- All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at care@jabong.com without any reference to ICICI Bank. The same shall be addressed in the same fashion as Jabong's standard customer service requests.
- All communication / notices with regard to this offer should be addressed to **Jabong Alliances Team** address: 103 Udyog Vihar, Phase 1, Gurgaon, Haryana 122016
- ▲ The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- ▲ ICICI Bank reserve the right to modify/ change all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever.
- ▲ If the ICICI Bank Net Banking User ceases to be a ICICI Bank Net Banking User at any time during the currency of the Offer Period, all the benefits under the Offer shall lapse and shall not be available to the ICICI Bank Net Banking User.

Terms and Conditions prescribed to ICICI Bank Card Holders:

- ▲ ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the Alliance Partner. Any dispute or claim regarding the services and must be resolved by the Card Holder/s with the Alliance Partner directly without any reference to ICICI Bank.
- ▲ ICICI Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any products or services availed by the Card Holder/s under the alliance offered by the Alliance Partner.
- ▲ ICICI Bank reserves the right to disqualify the Alliance Partner or the Card Holder/s from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card.
- ▲ The Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
- ▲ The Offer is sponsored by the Alliance Partner and the Card Holder/s shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.
- A No substitutions or exchange of Offer, other than what is detailed in the communication sent to the Card Holder/s shall be allowed. However, ICICI Bank reserves the right to substitute and/or change the Offer or any of them, without any intimation or notice, written or otherwise to the Cardholder/s.