

# Performance update

Q1-FY2022

July 20, 2021

# Agenda

- ISEC Franchise
- Strategy and key outcomes
- Business Performance





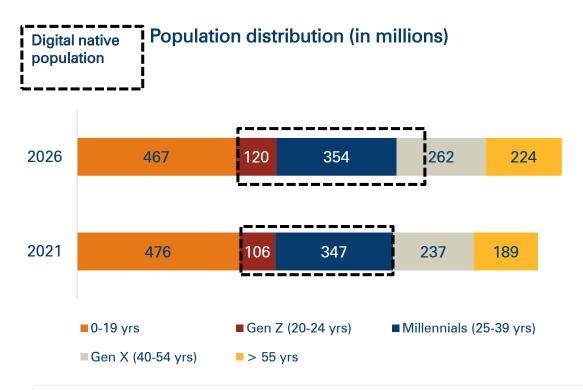






# India growth opportunity (1/2)

#### Growing digital natives cohort ...



Digital natives comprising GenZ and Millennials are expected to increase by 15 mn - 20 mn annually for next 10 years<sup>1</sup>

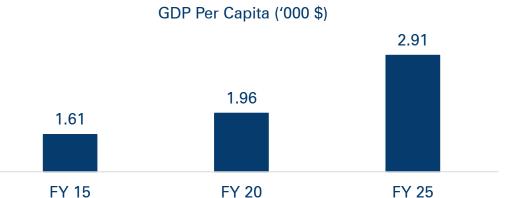
#### ...supported by improving digital infrastructure...

- Digital India led by "Aadharisation"
- ❖ Internet users 622 mn², 43% of population
- Mobile connection: 1.2 billion<sup>3</sup>; 79% of the total population
- Data cost down by >95% since 2013³
- Capital flowing into fintech driving innovation

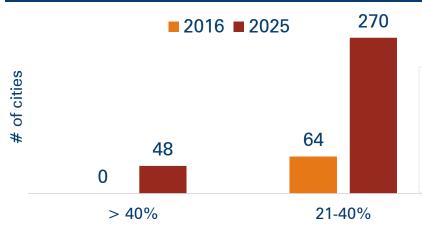


# India growth opportunity (2/2)





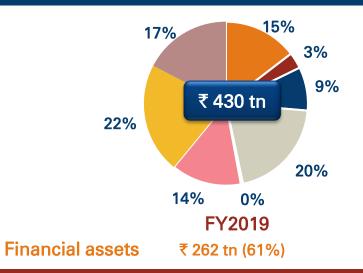
#### ...& widely spread affluence across India & Bharat...

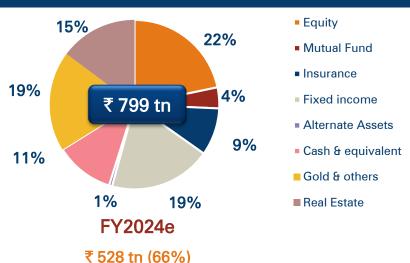


Cities/ towns with over 20% of population having annual household income greater than 1 mn will increase to 318 from 642

% Share of affluent households

#### ...is expected to drive increase in financial Assets<sup>3</sup>

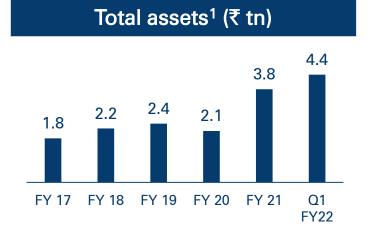




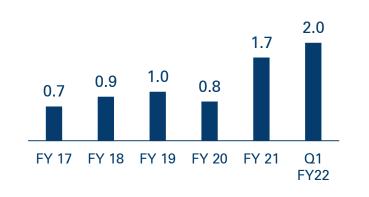
Core opportunity remains intact, pandemic has frontloaded the digital aspects

# ICICI Securities franchise continues to gain momentum

#### Affluent franchise with strong position across businesses



### Private wealth client assets² (₹ tn)



- One of the largest equity and wealth management franchise
- 5<sup>th</sup> largest MF distributor by revenue in FY20<sup>4</sup>
- Over 10% market share in ETF and SGB distribution<sup>5</sup>
- Consistently ranked amongst top ECM players<sup>6</sup>

#### Scale



Client base (mn)

#### Overall active clients<sup>3</sup> (mn)



#### NSE active clients<sup>3</sup> (mn)

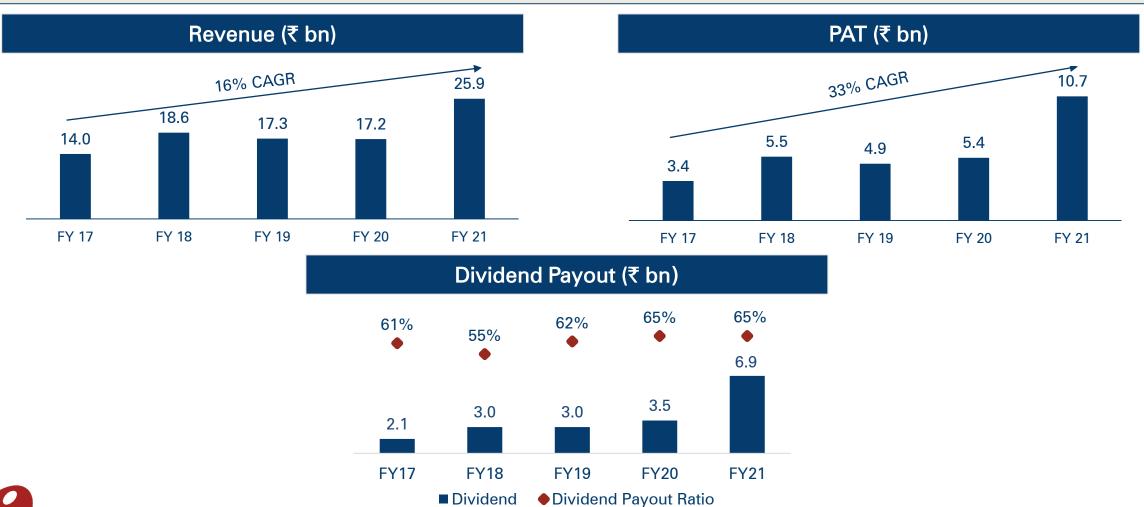




- 1. Assets of our clients including equity demat assets maintained with ICICI Bank and excluding promoter holding
- 2. Assets of our clients with more than 1 cr AUM at individual level including equity demat assets maintained with ICICI Bank and excluding promoter holding
- 3. active clients are for trailing 12 months 4. FY20, Source AMFI
- 5. ETF Exchange Traded Funds (Market share for March 2021; Non Institutional market share, SGB Sovereign Gold Bonds (Market share for Q1 FY22)
- 6. ECM market share source Prime Database

# ICICI Securities franchise continues to gain momentum







## Sticky, diverse & multifaceted client base

36% of clients active more than 15 years ago are still active with us1

>60% revenue in each of the financial years (FY14 to FY21) was contributed by >5 year vintage customers<sup>2</sup>

In last 3 years, millennials and Gen Z form 70% of active customers<sup>3</sup>

60% of customers acquired in Q1-FY22 are < 30 years of age, 78% from tier II & III cities

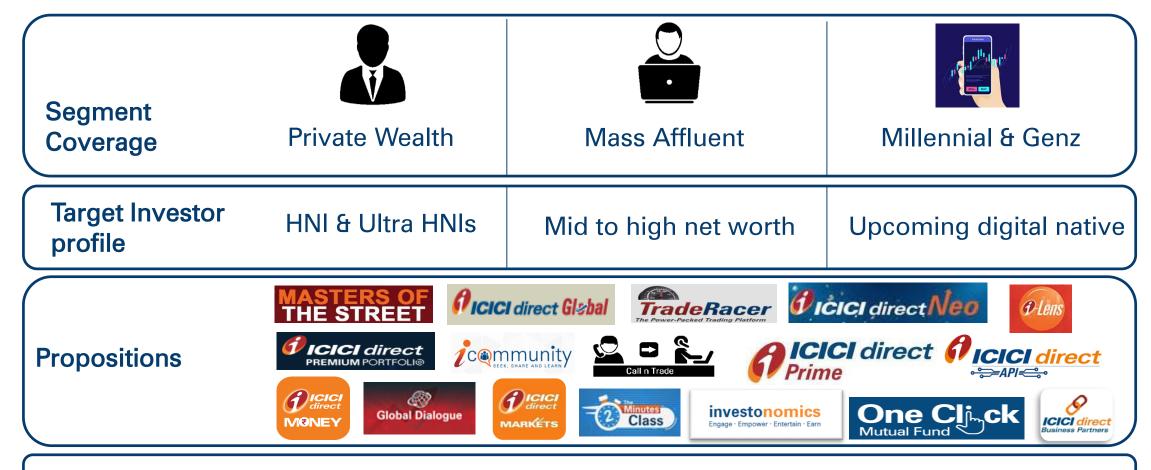
1.05 mn clients<sup>4</sup> with 2 or more products, up from 0.58 mn in FY16

Ability to attract millennials & Gen Z and retain vintage customers



- As at FY2
- 2. Based on retail broking revenues
- 3. Customers below 40 years of age
- 4 As at Ω1-FY22

# Uniquely positioned to harness entire India



Omni channel strategy ranging from RM led assisted digital to completely digital



Unique non-credit play for entire Indian financial services opportunity

## Digitally integrated platform of financial ecosystems





# Cultural Anchors & focus on earning trust

#### **Strong Customer Focus**

- Managing financial life cycle
- Nuanced insights of customer behaviour

#### Governance & Risk Management

- Independent Chairman
- 50% board independent
- Proactive and real-time risk management

#### Cultural **Anchors**



#### Innovation

- Leadership position across business cycles for over 2 decades
- Multiple "first to market" offerings

#### **Agility & Execution**

- Ability to respond quickly to market dynamics
- Strong emphasis on execution

#### **Nurturing Talent**

- High quality, diverse talent pool
- Ability to attract & retain talent



# A diversified digital platform

#### Unique business model

# Wide range of products under one digital platform

# Scalable digital capabilities and infrastructure

- Virtually no inventory and supply chain risk
- Low credit and receivables risk
- Strong liquidity position
- High Return on Equity and asset light business model

- Open architecture business model
- Investments, loans, deposits and protection
- 50+ products and services

- > 99% equity transactions performed online
- 95% mutual fund transactions performed online
- 95% of our account opening is digital, balance is phygital



# Continuously modernizing digital & Tech capabilities











#### **API-fication**

#### Markets App

New age product & services

#### Architecture change

- 180 APIs ready for various products like Equity, FNO, MF, Currency and Commodities
- 500 APIs completed for backend and RMS access

- Live for Equity and FNO
- Charts, small graphs, get quotes and other features
- Simplified and Intuitive journeys

- Trading strategy: UAT completed, Exchange approvals in place, ready to go-live
- Rate refresh moved to cloud.
- Reduced database load to the tune of 140K requests per minute. Will take more transaction load.



### Customer education at heart



Global Dialogue: Interaction with renowned global market leaders on market outlook and investment strategy



**Economic Outlook:** Shares insights on performance of the economy and inflation trends



Market Wraps: Weekly wraps to understand the performance of the stock market and forecast with top stock picks



Masterclass: Helps clients understand the basics of investing in commodity markets



**Investalk:** Expert Fund Manager sessions across mutual fund industry to help clients understand the market outlook and top investment ideas



### Secular business model

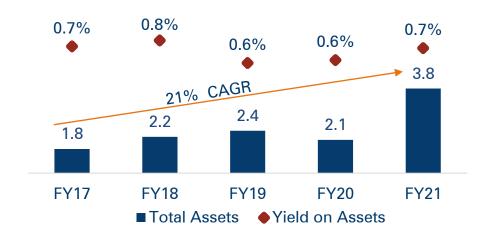
#### Secular trend of quarterly overall revenues



#### Growth in PAT across cycles (bn)

Year	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21
PAT (₹ bn)	0.78	0.64	0.91	2.94	2.39	3.39	5.54	4.91	5.42	10.68
3 Year CAGR				56%	55%	55%	23%	27%	17%	24%

#### Consistent yield on client assets<sup>2</sup>



- Business model has remained secular as seen by rolling 3 year periods with a minimum of 17% PAT CAGR over the last decade
- The company has displayed capabilities to scale down cost and maximize profit during tough times



#### 3Y PAT CAGR ranging from 17% to 55% over different market cycles

- 1. Annual growth rate from FY12 to FY21
- 2. Yield generated on all the assets of our clients (assets include their holding value across all product categories e.g. demat holding of equity shares, home loan, FD, mutual fund, PMS etc.)

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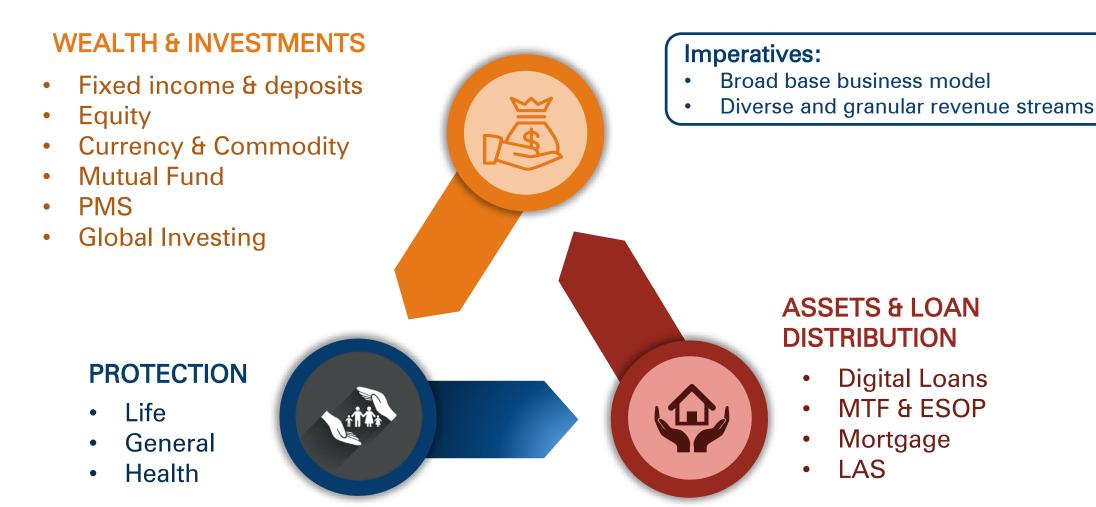








## Emerging as full stack digital platform





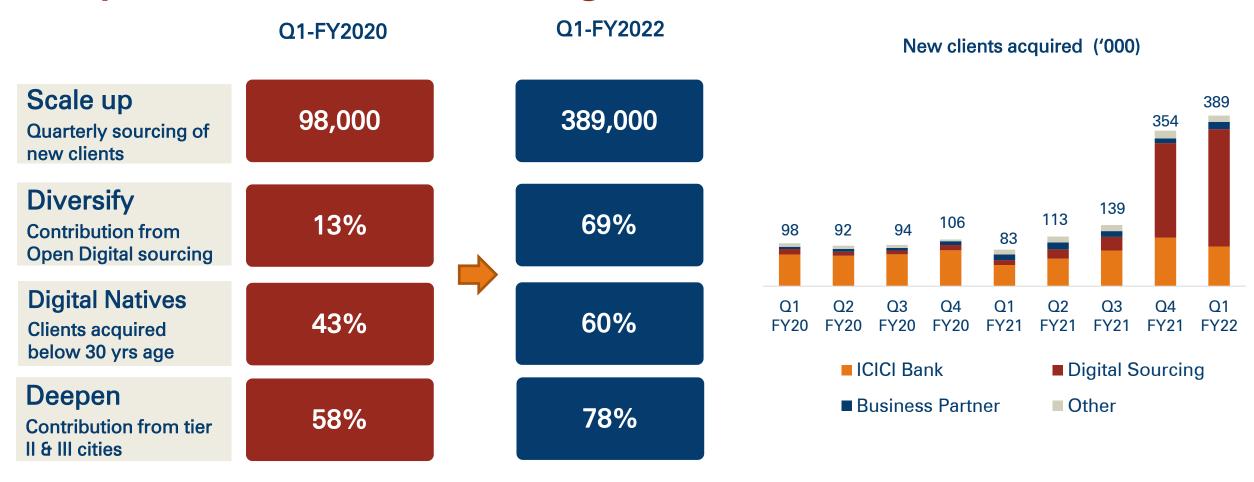
To emerge as full stack open architecture digital platform for serving financial services needs of retail Indian across life stages

## Our strategic anchors are helping us transform



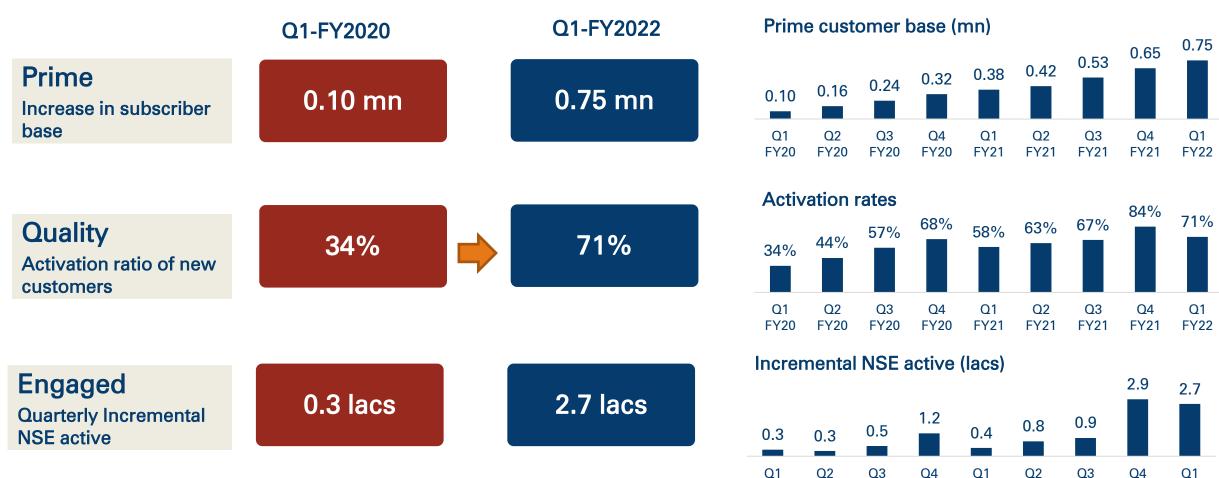


# #1 Our digital sourcing has helped us scale up, diversify and deepen the reach of sourcing





# #2 Our product propositions have helped us attract high intent customers thereby improving/retaining quality





### Latest initiatives to further propel acquisition of high intent clients

ICICIdirect NEO-launched in December-gaining traction; over 100k subscribers added

**FY20** 

FY20

FY20

FY20

FY21

FY21

FY21

FY22

# #3.1 Expanding product suite to monetize full value of clients...

MTF + ESOP
Enhanced focus on loan books

Q1-FY2020

₹ 5.1 bn

Q1-FY2022

₹ 36.3 bn



Loan products

Expanded the suite to 12 loan products

₹ 2.6 bn



₹ 3.2 bn

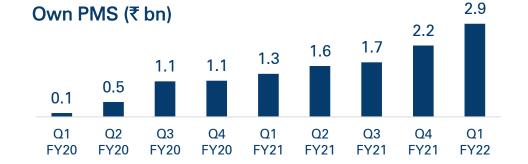


**Proprietary PMS** 

Growing traction in our in-house PMS

₹ 0.1 bn

₹ 2.9 bn





# #3.2 Expanding product suite to monetize full value of clients...

#### New products gaining traction New Initiatives during the quarter Idirect ~\$24mn AUM since launch in August 2020 Expanded access to UK, Japan, HK, Global Idirect Germany and Singapore markets in addition Global Launched in Q2 FY20; retail market share to USA Commodity of 2.9% in June FY21 One click Launched 'Masters of Street', portfolios Over 100k equity portfolios subscribed Masters of **Equities** advised by India's leading investment the Street advisors One click MF 18% share in new MF SIP Premium Curated equity portfolios: 1600+ HNI Strengthened our offerings by adding HDFC Insurance portfolios subscribers on boarded since launch Life & Max Bupa Health Insurance Prime fees at ₹164mn up from ₹21mn in Q1 **Prime FY20**



# #4 We have used analytics and digital agility to provide better experience to customers...

Cross sell ratio
Products per customer



Q1-FY2020







#### **Penetration**

Clients with 2 or more products



#### Clients with 2 or more products (mn)

### **NPS** score

Increase in NPS both overall and sourcing









### .. and the scale of our business in terms of assets & clients

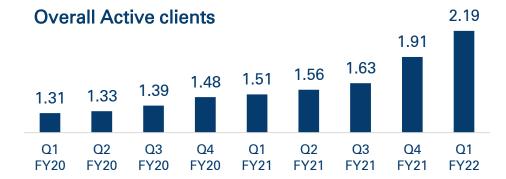


Overall active clients and as % to client base

Q1-FY2020

1.31 mn 29% Q1-FY2022

2.19 mn 38%



NSE active clients

0.88 mn



1.85 mn



#### **Client assets**

Total assets of clients across all products

₹ 2.3 trillion

₹ 4.4 trillion

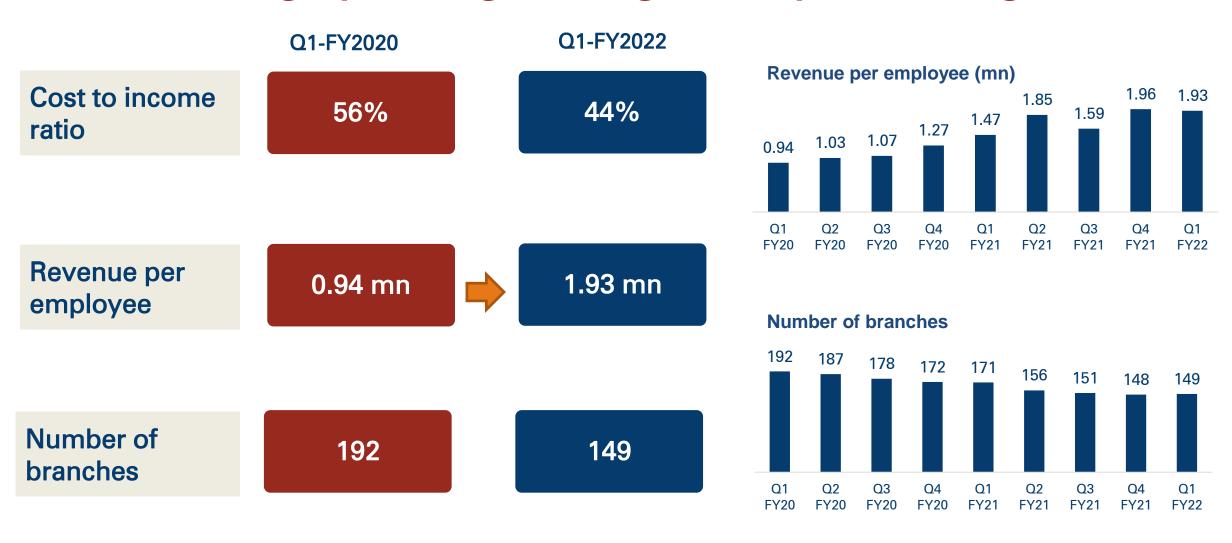


Total Assets¹ (₹ tn)



#### Capability to monetize gaining momentum

# #5 Enhancing operating leverage to improve margins





Efforts to variabilise cost has resulted in it increasing to >45% in Q1-FY22 from <30% in Q1-FY20

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# **Financial Highlights**

Q1 FY22

Revenue: ₹7,477 mn (+37% YoY, +1% QoQ)

PAT: ₹3,107 mn (+61% YoY, (6)% QoQ)

Retail Equities and allied revenue	Distribution revenue	Private wealth management revenue	Institutional equities revenue	Issuer services and advisory revenue
₹4,662 mn	₹1,206 mn	₹1,818 mn	₹432 mn	₹474 mn
+ 30% YoY + 8% QoQ	+51% YoY (15)% QoQ	+135% YoY + 15% QoQ	+24% YoY (11)% QoQ	+113% YoY (11)% QoQ



### **Equities business**

#### Equity segment volumes and market share

- Equity ADTO increased by 8% YoY
- Retail market share stable in June even after implementation of phase 3 of margin norms
  - Decline in June market share primarily due to change in market mix in favor of institutional



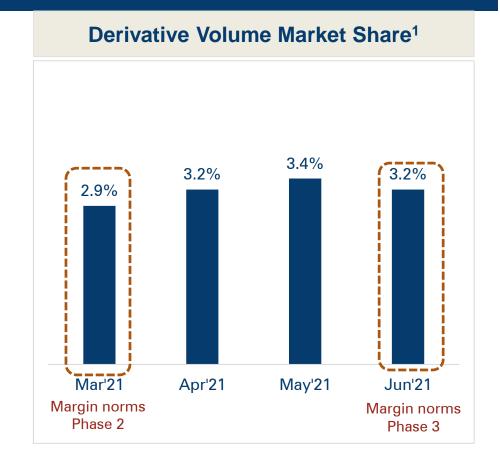


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### **Equities business**

#### Derivatives segment volumes & market share

- ISEC derivative ADTO decreased by 4% YoY, up 16% sequentially
- Derivative market share increased by 30bps in Jun'21 compared to Mar'21 when phase 2 was implemented





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### Equities business – Approach to regain market share

#### Platform

- Launched the all new ICICIdirect Markets app to provide best in class experience for traders and investors
- Working on 2 new platforms for advanced derivative traders to be launched soon

#### Research based solutions

- Research backed solutions in form of One click equity, Premium portfolios and Masters of the street
- One click derivative portfolios

#### Tools & Propositions

- ICICIdirect NEO seeing green shoots with 100,000 customers enrolling in just few months of launch
- Launching new features and relevant tools (iTrack, iAlert, iLens, Payoff analyser, Options express)
- Ecosystem (API & Quant based ecosystem is underway)
  - Will provide 3rd party platforms, direct connectivity platforms for back testing strategies, one touch derivatives
  - 180 APIs ready for various products like Equity, FNO, MF, Currency and Commodities
  - ICICIdirect Breeze API to be with best in class features for historical data for Retail Traders to be launched soon
- Margin funding book witnessing strong growth with one of the most attractively priced MTF plan at 8.9%



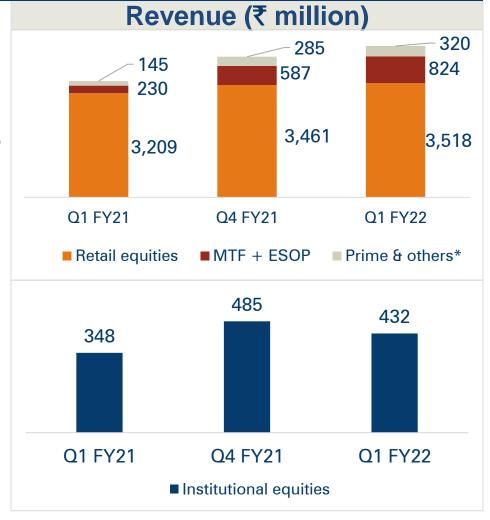
### **Equities business**

#### Retail equities and allied<sup>1</sup> revenue up by 30% YoY, +8% QoQ

- Retail brokerage revenue grew by 10% YoY, 2% sequentially
- Allied income now 25% of total retail equities revenue up from 10%
   YoY
  - Primarily on account of average MTF and ESOP book growth from ₹ 9.5 bn to
     ₹ 36.3 bn YoY

#### Institutional equities<sup>2</sup> revenue up by 24% YoY

- Franchise consolidated its position among the top domestic institutions
- Strengthened FII franchise by entering into partnerships
- Started coverage of 13 new companies in the quarter; total research coverage increased from 308 to 321





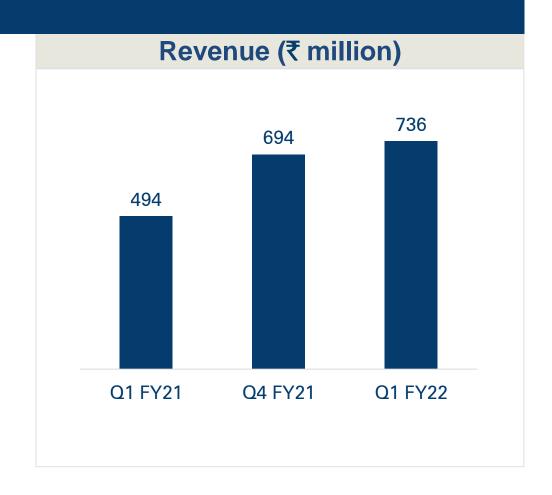
<sup>.</sup> Retail equities includes broking income from cash & derivatives & allied revenue includes ESOP & MTF interest income, Prime fees and other fees and charges.

<sup>2.</sup> Institutional equities includes broking income from cash & derivatives

e institutional equities includes broking income from cash a derivative

### **Distribution business – Mutual Funds**

- Distribution revenue at ₹ 1,206 mn, up 51% YoY
  - Sequential decline of 15% due to lockdown and reduced risk appetite
- Mutual Fund revenue up by 49% YoY
  - ISEC Mutual Fund average AUM<sup>1</sup> up 38%, at all time high
  - Our gross flows grew faster than the industry
    - Market share increased from 0.21% to 0.30%
- Concerted efforts on to increase market share
  - Launched exclusive mobile app for mutual fund investments
    - Over 100k downloads
- SIP count<sup>2</sup> for Q1 FY22 is 0.85 mn, up from 0.63 mn YoY
  - Market share in SIP flow increased to 4.08% from 3.17%
  - SIP flows increased by 40% YoY to ~₹ 11 bn





Period:Q1-FY2022 vs Q1-FY2021; Sequential: Q1-FY2022 vs Q4-FY2021

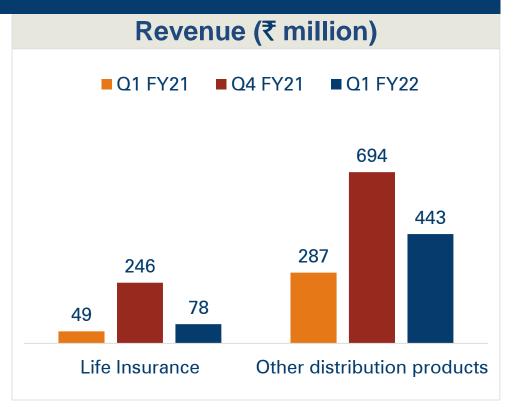
1. AUM excluding direct

2. SIP Count: triggered as on last month of period Source: AMFI

### Distribution business – Other distribution products

#### Other distribution products<sup>1</sup> revenue up 56% YoY

- Sequential decline of 36% due to lockdown, reduced risk appetite and cyclicality
- Life Insurance revenue up 59% YoY
- Strong growth in AIF & PMS, up 62% YoY
  - Proprietary PMS at ₹ 2.9 bn; up from ₹ 1.3 bn in Q1-FY21
- Loan disbursement at ₹ 3.2 bn, up 198% YoY
- SGB distribution market share at 10%<sup>2</sup>
- ETF distribution market share at 13%<sup>3</sup>



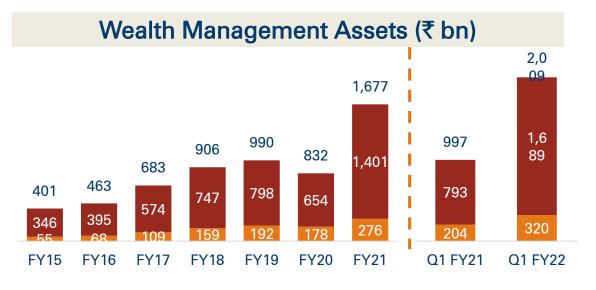
#### Deep integration to improve experiences in identified distribution products beyond mutual funds



- I. Group of products which are being focused on to grow overall distribution revenue and include insurance, PMS, AIF, bonds, NPS, deposits etc. and exclude income such as IPO, marketing fees and paid educational programs
- 2. As at Q1FY22, Sovereign gold bonds
- 3. As at Mar 2021, Exchange traded funds
  Period:Q1-FY2022 vs Q1-FY2021: Sequential: Q1-FY2022 vs Q4-FY2021

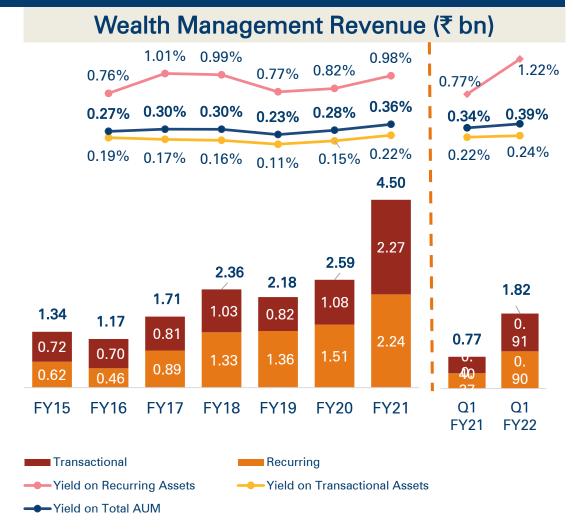
### **Private Wealth Management**

- Total AUM at ~₹ 2.01 tn, up 102%
- ➤ Total Revenue at ₹ 1.82bn, up 135%
- Overall yield\* at 0.39% compared to 0.34% in Q1FY21
- Clients: ~54,900; 7,500+ clients added during the quarter



Recurring

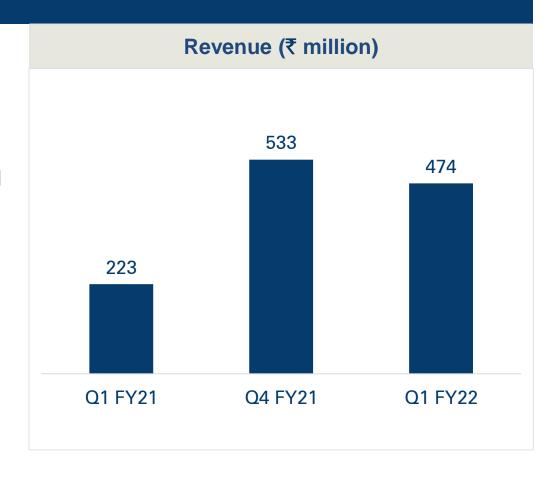




■ Transactional

### **Issuer Services and Advisory**

- Issuer Services & Advisory revenue up by 113%
  - Sequentially down as IPO launch plans impacted due to lockdown
- Executed 10 Investment banking deals in Q1-FY22 vs 3 in Q1-FY21
- #2 in IPO/FPO/ InvIT/ REIT<sup>1</sup> issuance, 58% market share
- Strong IPO<sup>2</sup> pipeline, 22 deals amounting over ₹437 bn
- Continued focus on building non-IPO revenue





Source: Prime database for Q1FY22

\*Period: Q1-FY2022 vs Q1-FY2021; Sequential: Q1-FY2022 vs Q4-FY2021

<sup>2.</sup> IPO:IPO/FPO/InvIT/REIT, Source: SEBI

# Way forward

### Core components of strategy remain intact

We continue to focus on all five anchors of our strategy, following areas require immediate attention

- Invest in next gen technology capabilities to remain cutting edge
  - Advanced analytics, CRM capabilities, cyber security, capacity enhancement, use of Al/ML tools as well as Ul/UX interfaces to improve user experience
- > Digitize & decongest processes and products & enhance customer experience
- > Personalisation at scale by introducing AI/ML as well as deep integration with partners
- > Strengthen proposition to cater to GenZ, Millennials and Tier II & III segments
- Create vibrant eco system for retirees
- Continued focus on operating leverage
- Continue to improve Net promoter score (NPS) and cross sell ratios
- Fortifying our talent pool
  - > Talent acquisition in all areas of focus, broad basing ESOPs, leverage stability and brand of the company to attract right talent
- Deeper integration of ESG principles in business strategy



The recent market disruption has frontloaded the opportunity and reaffirmed our strategy of providing comprehensive financial services to a retail Indian—powered digitally—in an open architecture format

### Safe harbor

Except for the historical information contained herein, statements in this release which contain words or phrases such as 'will', 'would', 'indicating', 'expected to', etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results, opportunities and growth potential to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the actual growth in demand for broking and other financial products and services in the countries that we operate or where a material number of our customers reside, our ability to successfully implement our strategy, including our use of the Internet and other technology, our growth and expansion in domestic and overseas markets, technological changes, our ability to market new products, the outcome of any legal, tax or regulatory proceedings in India and in other jurisdictions we are or become a party to, the future impact of new accounting standards, our ability to implement our dividend policy, the impact of changes in broking regulations and other regulatory changes in India and other jurisdictions as well as other risk detailed in the reports filed by ICICI Bank Limited, our holding company with United States Securities and Exchange Commission. ICICI Bank and ICICI Securities Limited undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

This release does not constitute an offer of securities.





# Thank you



# **Appendix**

Consolidated P&L

Particulars	Q1-FY21	Q4-FY21	Q1-FY22	Q-o-Q%	Y-o-Y%
Revenue	5,464	7,393	7,477	1%	37%
Operating Expenses	305	807	592	(27)%	94%
Employee benefits expenses	1,728	1,059	1,509	42%	(13)%
Other expenses	608	808	791	(2)%	30%
Total operational expenses	2,641	2,674	2,892	8%	10%
Finance Cost	229	306	418	37%	83%
Total expenses	2,870	2,980	3,310	11%	15%
Profit before tax	2,594	4,413	4,167	(6)%	61%
Tax	663	1,118	1,060	(5)%	60%
Profit after tax	1,931	3,295	3,107	(6)%	61%
Other Comprehensive Income (OCI)	2	27	(59)	-	-
Total Comprehensive Income (TCI)	1,933	3,322	3,048	(8)%	58%



# Segment performance

				•
Q1-FY21	Q4-FY21	Q1-FY22	Q-o-Q%	Y-o-Y%
5,031	6,729	6,852	2%	36%
223	533	474	(11)%	113%
210	131	151	15%	(28)%
5,464	7,393	7,477	1%	37%
2,463	4,022	3,847	(4)%	56%
8	338	261	(23)%	3163%
123	53	59	11%	(52)%
2,594	4,413	4,167	(6)%	61%
	5,031 223 210 5,464 2,463 8 123	5,031 6,729 223 533 210 131  5,464 7,393  2,463 4,022 8 338 123 53	5,031       6,729       6,852         223       533       474         210       131       151         5,464       7,393       7,477         2,463       4,022       3,847         8       338       261         123       53       59	5,031     6,729     6,852     2%       223     533     474     (11)%       210     131     151     15%       5,464     7,393     7,477     1%       2,463     4,022     3,847     (4)%       8     338     261     (23)%       123     53     59     11%



## **Balance sheet: Assets**

ASSETS	At June 30, 2020	At March 31, 2021	At June 30, 2021	
Financial assets (A)	51,554	77,851	99,770	
Cash/Bank and cash equivalents	27,881	38,792	44,851	
Securities for trade & Derivatives financial instrument	6,522	4,662	4,585	
Receivables	1,540	4,586	2,030	
Loans	14,872	29,015	47,540	
Investments	26	29	33	
Other financial assets	713	767	731	
Non-financial assets (B)	4,440	3,958	4,172	
Deferred tax assets (net)	625	560	581	
Right-of-use assets	1,312	962	1,120	
Fixed assets, CWIP & Intangible assets	533	726	787	
Current tax assets & other non financial assets	1,970	1,710	1,684	
Assets (A+B)	55,994	81,809	103,942	



# **Balance sheet: Equity and Liabilities**

EQUITY AND LIABILITIES	At June 30, 2020	At March 31, 2021	At June 30, 2021	
Financial liabilities (A)	35,389	57,009	76,406	
Payables	8,747	10,265	11,155	
Derivative financial instruments	-	5	-	
Debt securities	20,346	35,210	48,236	
Lease liabilities	1,378	1,061	1,235	
Deposits & Other financial liabilities	4,918	10,468	15,780	
Non-financial liabilities (B)	6,538	6,579	6,160	
Equity (C)	14,067	18,221	21,376	
Equity share capital	1,611	1,611	1,613	
Other equity	12,456	16,610	19,763	
Equity and Liabilities (A+B+C)	55,994	81,809	103,942	



# Additional data points

Particulars	Q1-FY21	Q2-FY21	Q3-FY21	Q4-FY21	Q1-FY22
Equity market ADTO <sup>1</sup> (bn)	454	470	471	573	571
Derivative market ADTO <sup>1</sup> (bn)	9,183	12,145	16,477	22,572	24,143
Total market ADTO <sup>1</sup> (bn)	9,637	12,615	16,948	23,145	24,713
ISEC total ADTO (bn)	867	1,118	1,093	732	838
ISEC Blended market share (%)	9.0%	8.9%	6.5%	3.2%	3.4%
ISEC Blended Equity market share (%)	10.7%	11.1%	10.5%	9.6%	9.2%
ISEC Blended Derivative market share (%)	8.9%	8.8%	6.3%	3.0%	3.3%
Mutual fund average AUM (bn)	318	352	383	413	440
Mutual fund average Equity AUM (bn)	236	262	287	314	346
Life Insurance Premium (mn)	1,231	1,729	1,783	2,909	1,248

