

ICICI Bank Limited ICICI Bank Towers Bandra-Kurla Complex Bandra (E) Mumbai-400051.

Press Release For Immediate Release

April 1, 2015

ICICI Bank branches to remain open on April 2, 2015

• Over 2600 branches will be open across 30 states and union territories

Mumbai: ICICI Bank, India's largest private sector bank, today announced that to offer uninterrupted customer service, all its bank branches across 30 states and union territories will be operational on April 2 as per their regular business hours. This will include states of Jharkhand, Karnataka, Maharashtra, Tamil Nadu & Uttar Pradesh and union territories of Chandigarh, Daman & Diu, Dadra & Nagra Haveli, where April 2 is a public holiday.

The bank's branches will be open for customers on April 3 in the states of Chhattisgarh, Gujarat, Haryana, Himachal Pradesh, Jammu & Kashmir, Madhya Pradesh, Punjab, Rajasthan and Tripura.

This will enable most ICICI Bank customers across the country to get access to branch banking on either of the two days of April 2 or 3.

An ICICI Bank spokesperson said, "Owing to Financial Year closing on April 1 and subsequent bank holidays on April 2 and 3 in various states, many customers would not have been able to conduct banking transactions through branches for a period of three continuous days. Keeping in mind the convenience of our customers, we have decided to keep our branches functional on April 2 in most states that will allow customers to access to branch banking without any hindrance."

Customers will be able to conduct most of the regular banking services at the branches on April 2, viz;

- Place RTGS and NEFT requests till 16:00 and 18:00 hours respectively for same day transfers
- Transfer funds from an ICICI Bank account to another account in the bank
- Deposit and withdraw cash from branches
- Create Fixed / recurring deposits and open new accounts
- Cheques deposited at the branch on Thursday, April 2, 2015 will be sent for clearing on the next working day

The other states and union territories where the bank's branches will be open on April 2 include, Andaman & Nicobar Islands, Andhra Pradesh, Arunachal Pradesh, Assam, Bihar, Goa, Gujarat, Himachal Pradesh, Jammu & Kashmir, Kerala, Meghalaya, Mizoram, Manipur, Nagaland, Odisha, Puducherry, Punjab, Sikkim, Telangana, Tripura, Uttarakhand and West Bengal.

The Bank services its large customer base through a multi-channel delivery network of 4050 branches – the largest branch network among private sector banks in the country. It became the first private sector in the country to cross the milestone of 4000 branches on March 31, 2015.



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It also has a wide network of 12,091 ATMs spread across the country (at December 31, 2014). The bank services its large customer base through a multi-channel delivery network of branches, ATMs, call center, internet banking, mobile banking, banking on Facebook and Twitter.

For updates, visit <u>www.icicibank.com</u>, follow us on <u>www.twitter.com/ICICIBank</u>.

About ICICI Bank Ltd: ICICI Bank Ltd (NYSE:IBN) is India's largest private sector bank with consolidated total assets of US \$ 124.76 billion at March 31, 2014. ICICI Bank's subsidiaries include India's leading private sector insurance companies and among its largest securities brokerage firms, mutual funds and private equity firms. ICICI Bank's presence currently spans 17 countries, including India.

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