



ICICI Bank Ltd.
ICICI Bank Towers
Bandra-Kurla Complex
Bandra (E) Mumbai-400051.

Dear Customer,

As per the Reserve Bank of India (RBI) guidelines dated July 6, 2017, it is mandatory to update mobile number in your account for receiving transaction alerts SMS. Customers who have not updated their mobile number will not be able to do electronic banking transactions like swiping Debit Card at merchant establishments and online, and Internet Banking transactions with effect from January 8, 2019.

To update your mobile number through ATM, select 'More options' on the ATM screen. Alternatively, you may visit the nearest ICICI Bank branch.

Please update your mobile number by January 7, 2019 for receiving transaction alerts and continue doing electronic banking transactions.