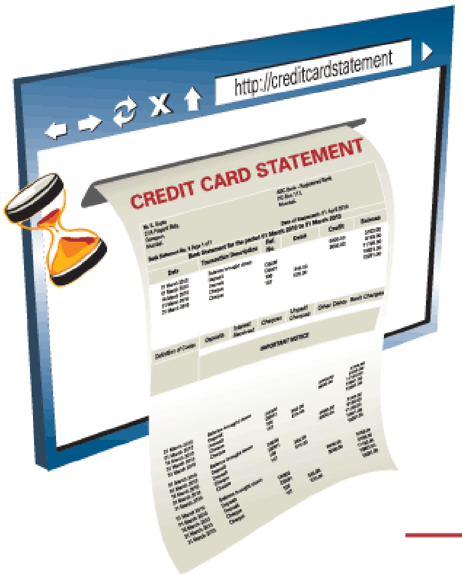
ICICI BANK CUSTOMER EDUCATION SERIES

A TIMES BUSINESS ASSOCIATE COMMUNICATION

Access Your Credit-Card Statements - Anytime, Anywhere

Now you can get to know your minimum amount due (MAD), total amount due (TAD) and the due date of your credit-card payment easily, anytime and from wherever you are.



Here are the different ways in which you can do it (choose those that suit you best):

- Log on to the 'Personal Banking' section of your bank's website with your user ID and password, go to the 'Credit Card' section and see your current and past e-statements.
- Call your bank's Customer Care, enter your 16-digit card number and TPIN and listen to the details of your card statement as they are called out by the interactive voicerecording (IVR) system. (If you do not have a TPIN, you can generate one on the call.)
- Subscribe to mobile and e-mail alerts to get payment reminders. These alerts contain billing information like MAD, TAD, due date, etc.
- Some banks' websites have a 'View/Pay Online' section where you can view your current and previous month's credit-card e-statement. For example, at the ICICI Bank website, you can view the statement by entering your date of birth.

Staying up-to-date in credit-card billing matters enables you to be in control. Always.

Remember to inform your bank when you change your communication address, e-mail address or mobile number. It's important that your bank's communications are received by you and do not go astray.

ICICI Bank
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BE AN INFORMED CONSUMER. Watch this space every Monday.