



In terms of Clause 6 of the **Reserve Bank - Integrated Ombudsman Scheme, 2021** a Centralised Receipt and Processing Centre (CRPC) has been established at Chandigarh to receive complaints filed under the Scheme.

**Address:**

Centralised Receipt and Processing Centre (CRPC)  
Reserve Bank of India  
Central Vista, Sector 17  
Chandigarh – 160017

**RBI Online Portal :** <https://cms.rbi.org.in>

**Email id:** [crpc@rbi.org.in](mailto:crpc@rbi.org.in)