Bifurcation of chargeable and non-chargeable mobile alerts in schedule of charges of Current accounts (Self-Employed Segment)

Non-chargeable Alerts: (Mandatory Alerts)

- 1. Debit card transactions on POS / ATM
- 2. Internet Banking SMS like OTP, URN, which are bank, induced
- 3. Cheque return intimation alerts (Inward & Outward)
- 4. Salary credit alerts
- 5. Account opening intimation
- 6. FCRM SR / CR creation /closure alerts

Chargeable Alerts:

- 1. Credit transactions above INR 5000/- through Internet, ATM, Mobile Banking, Branch or any other channel
- 2. Debit transactions through any channel except ATM and DEBIT/ATM Card
- 3. EOD Balance Intimation
- 4. Balance above or below a thresh hold limit