

Annexure 3.2

Dear Customer,

We welcome you to Corporate Phone Banking Service of ICICI Bank Limited, the secure mode of accessing and transacting over phone. Please go through the User Guide enclosed before you start accessing this service. If you find this envelope in a torn or tampered condition, please call us immediately on the Corporate Phone Banking Numbers mentioned at the end of this communication or e-mail to corporatcare@icicibank.com

You may access the Corporate Phone Banking Service on any of the Corporate Phone Banking Numbers mentioned at the end of this communication.

In addition to the Enquiry Option, you can avail of the following Transaction Options:

3. Request for DD/PO*
4. Bank@Home*

As an acknowledgement of the receipt of the PIN (Personal Identification Number), we request you to complete the table given below along with your signature and fax a copy of this letter to 91-22- 6757 4557

Phone Banking Services would be enabled for Transaction access only on receipt of acknowledgement copy at our end.

| Current Account Number | Name of the User | Last 4 digits of your card number | Signature of the User |
|------------------------|------------------|-----------------------------------|-----------------------|
| | | | |
| | | | |
| | | | |
| Email address (user 1) | | Email address (user 2) | |
| Mobile Number (user 1) | | Mobile Number (user 2) | |

Thank you for registering for our phone banking services.

Regards,

Corporate Care

(This is a computer generated correspondence and requires no signature)

| Corporate Phone Banking Numbers – Call us for any queries and information or write to corporatcare@icicibank.com ** | | | | | | | |
|---|-------------|-----------|-------------|----------------|-------------|-------------|-------------|
| Ahmedabad | 6630 9891 | Delhi | 4161 7799 | Jaipur | 9829256549 | Maharashtra | 989044 7799 |
| Andhra Pradesh | 984957 7799 | Delhi | 981817 7799 | Karnataka | 984557 7799 | Mumbai | 2830 7799 |
| Bangalore | 4128 7799 | Goa | 989044 7799 | Kerala | 989547 7799 | Pune | 2610 3456 |
| Chandigarh | 505 5799 | Gujarat | 989827 7799 | Kochi | 238 4515 | Punjab | 981597 7799 |
| Chennai | 4204 7799 | Haryana | 989617 7799 | Kolkata | 983137 7799 | Rajasthan | 98292 56549 |
| Chattisgarh | 989547 7799 | Hyderabad | 2312 8777 | Lucknow | 229 4599 | Tamil Nadu | 989447 7799 |
| Coimbatore | 439 7799 | Indore | 402 7799 | Madhya Pradesh | 989314 7799 | Uttrakhand | 989747 7799 |

**These services are available in select cities only. For further details, kindly dial our Corporate Phone Banking Numbers.